

Vantage Towers Global Supplier Policy Quality Assurance

Last Update:
14.06.2021

Scope:

This Policy applies to all agreements between Vantage Towers and Supplier.

All references to “Supplier” or “Supplier personnel” in this Supplier Policy shall, where relevant, also include all officers, employees, contractors, subcontractors and agents of Supplier and other persons under its influence or control. Supplier shall procure compliance by such persons.

All references to “Vantage Towers” include the relevant Vantage Towers contracting entity and other Vantage Towers group companies that benefit from the goods and services being provided.

This Vantage Towers Supplier Policy sets out Supplier’s obligations in relation to Quality Assurance.

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1. Quality System

1.1. Overview

Supplier shall operate a quality management system which conforms as a minimum to the requirements of ISO9000 (or ISO20000 where applicable) or equivalent standard and is certified by an independent accredited third party.

1.2. Supplier Obligations

Supplier shall upon Vantage Towers request:

- provide Vantage Towers with the name of a management representative responsible for quality assurance;
 - identify Supplier facilities associated with the Vantage Towers related work;
 - identify all third-party suppliers upon which the supply of products and services to Vantage Towers is materially dependent;
 - permit access to Supplier’s facilities to assess their suitability and procure access also to the facilities of Supplier’s major third-party suppliers for the same purpose;
 - permit Vantage Towers (on reasonable notice) to conduct a review of relevant aspects of supplier’s operations and systems including design, development, manufacture, production, performance, deployment, testing and servicing processes, regardless of whether these items are in-house or subcontracted;
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- make available appropriate personnel and facilities to enable Vantage Towers to conduct review or audits;
 - make available, during audits, all documentation sufficient to demonstrate compliance with (i) the requirements of the relevant Vantage Towers Procurement Agreement and; (ii) Supplier's own process requirements;
 - identify the quality assurance and project management activities necessary for the performance of obligations under the relevant Vantage Towers Procurement Agreement through the use of quality plans and/or project plans, as appropriate;
 - provide to Vantage Towers (prior to shipment) (i) the results of any regulatory and/or compliance testing necessary for inspection and review and; (ii) certification relating to such regulatory compliance;
 - bear the costs associated with any quality audit (including any revisits); and
 - provide Vantage Towers, upon request, with a report detailing corrective actions and measures taken to prevent recurrence in relation to any product and/or documentation repaired, corrected or replaced.
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2. Identification and Traceability

Supplier shall provide a “tracking and tracing” system for all items in transit from the point of origin and provide both the location and relevant data, upon request. Such a system shall provide the following as a minimum:

- all transit information as is necessary for compliance with applicable laws;
 - due delivery date;
 - country of origin;
 - country of shipment;
 - part numbers; and
 - quantity.
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