

Vantage Towers Global Supplier Policy Information Security

Last Update:
11.06.2021

Scope:

This Policy applies to all agreements between Vantage Towers and Supplier.

All references to "Supplier" or "Supplier personnel" in this Supplier Policy shall, where relevant, also include all officers, employees, contractors, subcontractors and agents of Supplier and other persons under its influence or control. Supplier shall procure compliance by such persons.

All references to "Vantage Towers" include the relevant Vantage Towers contracting entity and other Vantage Towers group companies that benefit from the goods and services being provided.

This Vantage Towers Supplier Policy sets out Supplier's obligations in relation to Information Security.

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1. Introduction

This Vantage Towers Supplier Policy sets out Supplier's obligations in relation to Information Security.

2. Supplier obligations required for compliance

Supplier shall:

- promptly and accurately complete and return any Vantage Towers Information Security Assessment Questionnaire whenever requested by Vantage Towers;
- promptly respond to, and provide copies of, Information Security documentation, service designs and architecture, certifications and reports, when requested by Vantage Towers;
- safeguard the security of all Vantage Towers Confidential Information (such phrase in this policy shall have the meaning given in the relevant procurement agreement), using appropriate technical and organisational security systems and processes reasonably acceptable to Vantage Towers;
- perform regular and full testing procedures on such security systems and processes;
- permit Vantage Towers, upon reasonable notice to the Supplier, to conduct security audits against such security systems and processes (including the right to test the security of any hardware and software used by Supplier in the performance of its obligations under the relevant procurement agreement);

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- take all appropriate steps, including technical and organizational steps, to mitigate identified security weaknesses;
 - not reduce the security levels associated with such security systems and processes without Vantage Towers' prior written consent;
 - agree with Vantage Towers on any changes to the security prior implementation;
 - notify Vantage Towers 'Global Cyber Security Operations Centre' by email at csoc@vodafone.com immediately after becoming aware of a data breach or an incident where any Vantage Towers information is at risk of unauthorised or unlawful disclosure, loss or damage; and
 - provide such assistance as Vantage Towers may reasonably require to all security and fraud investigations in connection with the services provided.
